

P4D



PARCELS FOR DELIVERY. [ONLINE](#)



PARCELS FOR DELIVERY.ONLINE

Welcome

Thank you for your interest in **P4D | Parcels 4 Delivery**. Here you'll find information about us and how we can help you. We'll tell you about how we started, what we do and explain our services and our approach, which is different from the competition. If you thought you couldn't afford a courier service or don't think you send enough parcels to qualify, think again!

Who are we?

P4D was founded in 2005 by our Managing Director, Stephen, who used to run his own business shipping goods online. He found parcel delivery booking incredibly time-consuming and expensive, so when he found a way to cut down his admin time and save himself a lot of cash he wanted to bring his ideas to a mass audience.

In 2008 he was joined by business partner, Chris, who built our easy-to-use online software that requires no download or installation, enabling people to book one parcel delivery or thousands of parcels for collection quickly and easily online.

Shipping with P4D

P4D has an excellent reputation for good customer service and is one of only five select partners of the major courier companies. We work in partnership with tried and trusted international courier firms like City Link, TNT, DHL, Yodel, Parcelforce, Fedex and Palletways.

We take their courier services, which are designed for corporations who send thousands of parcels every week and offer them to those who send parcels less frequently and in smaller volumes for a fraction of the price. At www.P4D.co.uk you can get an instant quote for delivery without signing up for an account, or you can sign up and integrate your online shop for hassle-free shipping.

We have solutions for all our customers, depending on what they send and how often.

How we can help

This document serves as a general introduction to **P4D**, but also provides more detail about different elements of our service, both for UK and international delivery. You can read about our services here or, if you prefer, you can browse the most popular pages on our website:



How it Works
www.P4D.co.uk/about



FAQs
www.P4D.co.uk/faq



Meet the Team
www.P4D.co.uk/team



Going Green
www.P4D.co.uk/green

Meet our Superhero
www.P4D.co.uk/superhero

Contact Us
www.P4D.co.uk/contact



Innovation

At **P4D** we build our own booking systems in-house, which means we can quickly make changes in response to customer feedback. Our customers tell us time and time again how easy our website is to use and simplicity is something we continue to strive for, regardless of how complex our systems are behind the scenes.

As well as being practical, we're also quite a creative bunch and like to try out new ideas and invent new ways of interacting with our customers. We've a strong online presence and our Superhero character represents well our fun side.

Customer support

Something we pride ourselves in at **P4D** is exceptional customer service. Not all of our customers are familiar with using courier services and outside of **P4D** the experience can still sometimes be daunting.

Our friendly team is available to answer queries and guide you through the parcel delivery process. Occasionally things do go wrong and this is where we come in to our own. As your booking agent we take on responsibility for sorting out problems beyond our control, contacting courier companies on your behalf and reporting back to you the outcome in full support of you as our customer.

Coverage

We offer both UK and international delivery with a choice of courier company. When you enter the weight and dimensions of your parcel alongside the collection and delivery destinations, our system retrieves all of the options available to you with options for getting it there faster or by a certain time. We also handle imports.

The **P4D** way, you get a prime business-to-business service, but for a fraction of the cost.

Pallets

We don't only offer parcel delivery, we also offer a pallet delivery service with Palletways. With three sizes of pallet to choose from and a pallet wrapping service available for most bookings, you can save on the bigger items too: www.P4D.co.uk/pallets.

Documents

Sending important documents abroad with our DHL service is easy and the best thing is, they won't be subject to customs delays. Your papers can get to Europe or North America as fast as 1-2 days: www.P4D.co.uk/documents.

Advice

We're here to make shipping easier for our customers, whether you're sending one birthday present or a regular consignment. If you've a question about packaging, labelling, handling or anything shipping related, ask us. Using a courier service will soon be second nature.

Going Green

P4D is conscious of its contribution to a large carbon footprint made by the delivery industry as a whole, which is why we give our customers the option to carbon offset their deliveries. We calculate the carbon cost, ask if you'd like to pay a few pennies more to offset this cost, and all the money given by customers who say yes is donated to OxTreeGen who plant trees on our behalf. www.P4D.co.uk/green

Charity

We also offer all our customers the opportunity to 'round up their pound' at the checkout, which we donate to a different charity every quarter. www.P4D.co.uk/charity





PARCELS FOR DELIVERY.ONLINE

P4D applies a technical background to the parcel delivery industry. Our aim is to make the parcel delivery process easy and efficient for all our customers. We not only make sure parcels are delivered for our customers at heavily discounted prices, we also provide many more benefits, especially for those with an online shop.



Easy integration

Online customers expect the sale and delivery process to run smoothly. So that you can concentrate on keeping your customers happy, we focus on saving you valuable time and money.

How?

P4D is a software company working in partnership with couriers. Our aim is to design systems that are powerful, yet easy to use. There are many different ways to get your customer orders from your order system to our shipping system without the need to re-type or copy and paste a thing - simply automate the delivery process the **P4D** way.



If you run an eBay shop, you can connect your store to your **P4D** account. At the click of a button our system will connect to your eBay account and download details for all completed auctions. Our system then gives you the appropriate shipping price for each order and with another click you can book all your deliveries in one go. You don't need to copy or re-type a single address.

eCommerce

You can also connect your shopping cart to **P4D**. We offer integration with Zen Cart, osCommerce and Cube Cart or any other online shop that is powered by a MySQL database. At the click of a button our system will connect to your shop and download all recent orders, ready for shipping. You can even upload a spreadsheet of your orders to **P4D** and our system will process the file and book all the collections and deliveries.

The P4D API

We offer our own API, so technically-minded bods using **P4D** can integrate their systems with ours. You can get quotes, make bookings and track parcels directly on your own website. If you're interested in using our API, please contact us.

Help

If you spend a lot of time manually typing in order information there is nearly always a way to automate this. Email technical@p4d.co.uk, phone 01295 267200 or see www.P4D.co.uk/faqs.



Online Shop > P4D > Ship



Regular senders

As if our prices aren't good enough already, **P4D Pro.** offers even greater discounts for regular senders as well as a sophisticated online booking system. This is built and maintained in-house and offers you an admin advantage by reducing the time you spend on delivery details.

When you sign up for **P4D Pro.** we'll agree on your maximum parcel weight and dimensions, then so long as you always respect these when sending your parcels you won't need to enter any of this information manually and a driver will visit you every day to collect, so you can book right up to the last minute without worry.

Can you go Pro?

You should be sending 10 parcels or more per day, on average. That's around 200 outgoing parcels per month. Your parcels should all go out from the same collection address and all be destined for delivery within the UK mainland.

Bespoke service

The more parcels you send, the less you pay per unit and prices can be as low as a few pounds per parcel. When you're sending this many parcels, we appreciate it's not only cost that's important, it's also service, which is why we'll get to know you and your business before recommending a tariff and appropriate shipping provider and service.

Invoicing is also easy since it's all done online. If you're delivering domestic (UK only) goods, but also ship internationally we can provide you with one consolidated invoice as part of a complete service. We'll do our best to find a solution for all your individual shipping needs.

P4D PRO.

Save time, Save money

Benefits

You can link your **P4D Pro.** account with your online shop, so you'll never have to manually type in all your delivery addresses again.

Connect easily with sites like eBay, or shopping carts like Zen Cart and osCommerce.

Save delivery addresses to your **P4D Pro.** account.

Upload CSV files to quickly generate address labels.

Print collection receipts for the driver.

Track your parcels on the **P4D** website.

Online billing takes the hassle out of invoicing.

No downloads and no installation required.

Everything we do is web based; Mac or PC.

Enquiries

If you feel you can benefit from **P4D Pro.** then drop us a line and an Account Manager will be happy to discuss your options. We'll need to know what you send, where, and how often.

Email pro@p4d.co.uk, phone 01295 267200 or see www.P4D.co.uk/pro.



PARCELS FOR DELIVERY.ONLINE

UK delivery

We work with a number of different carriers for UK delivery, so we can cater for every customer need. Where services are similar you have the option to choose which delivery brand you prefer.

Our routine delivery services are provided by **City Link** and **Yodel**. There is a maximum parcel weight and dimension, but weights and measures are very generous and cover most regular orders.

The couriers also offer services for heavier or larger parcels as well as timed deliveries and deliveries on Saturday. We offer heavily discounted delivery services from **Parcelforce**, **DHL** and **TNT** for those wanting a more specific service or for those who send parcels that don't fit routine requirements. You can also book pallet deliveries on our **Palletways** service.

We work in close partnership with all of these carriers to bring you the very best deals and offer a wide range and varied choice of options, with **P4D** offering full customer support as your provider.

The **best part** is that all you have to do is type in the weight of your parcel and its dimensions in to our quote box at www.P4D.co.uk and our system will instantly retrieve all of your options for you.

International delivery

Fedex: Express

Your item will be collected by a courier from Fedex and delivered door-to-door through their international network. This is generally a next day service throughout Europe and North America.

DHL: Air

Your parcel will be collected by a DHL driver and transported by air to the destination. Delivery is normally made within 2 working days in the European Union and 2-5 days to the rest of the world. Parcels going outside the EU are subject to customs clearance.

TNT: International

Your parcel will be collected by a TNT driver and transported by air. Competitive prices to Europe, especially Malta and Cyprus. Transit times are 2-3 days or up to 5 days to non mainland.

DHL: Road

Your parcel will be collected by a DHL driver. Transit times to Europe are 3-4 days. Faster delivery can be expected to Ireland, France, Germany, Belgium, Netherlands and Luxembourg.

Fedex: Economy

Your item will be collected by a courier from Fedex and delivered door-to-door through their international network. This economy service offers delivery with 3 to 4 days throughout North America and Europe.



Individuals

If you'd like to know more about using us to send your parcels, our Customer Services team will be more than happy to answer any questions you may have about using a courier service or booking your parcel collection and delivery online.

You can phone us, or alternatively send us an email. We're an Online company, so we respond to emails and guarantee a fast response. We'll always get back to you and it's usually within a few hours.

Business owners

If you're a regular sender and you'd like to hear more about the best tariff we can offer you, on which service, an Account Manager will be happy to phone you to discuss your options.

We'll want to know a little bit about your business: what it is you sell, how often you send parcels and in what quantities; where you deliver to and how heavy the goods are. When we know this and understand your requirements, we'll be able to let you know which courier is right for your business, on which service, and how much it will cost.

We'll send you an electronic copy of this document, which includes prices for every country and if you decide to go ahead, you can sign up straight away to start saving both time and money on shipping.

Website

www.P4D.co.uk

Contact us

Email

customers@P4D.co.uk

Phone

01295 267200, or
0845 680 4824

Post

Charter House
25 High Street
Banbury
OXON
OX16 5EG

